Université IBM i 2018

16 et 17 mai

IBM Client Center Paris

S05 – Introduction to Performance Data Investigator

Stacy L. Benfield
IBM i Performance Consultant - Lab Services Power Systems Delivery Practice
IBM i Large User Group (LUG) Program Manager
IBM, Rochester MN
stacylb @us.ibm.com

Agenda

- Why PDI?

- Using PDI (and Tips)

- Suggested starting points

- PDI Navigation and Features

- Introduction to performance analysis using PDI

- References

Why PDI?

- IBM i does a fantastic job of collecting **a lot** of useful performance metrics.
  - *A lot.*

  - *A LOT...*

  - A LOT!

Jobs CPU I/O Storage Memory Database Java Workload Groups SQL 5250 Transactions Communications Waits

Why PDI?

- Now, you could write your own SQL over the database files produced to get the data you need…..

- Or…..you could let PDI do the hard work for you…..

```
SELECT
    QSY.INTNUM,
    QSY.CSDTETIM AS CSDTETIM,
    MAX(PCTSYSCPU) AS PCTSYSCPU,
    SUM(TIME01) * .000001 AS WBSEC01,
    SUM(TIME02) * .000001 AS WBSEC02,
    SUM(TIME05 + TIME06 + TIME07 + TIME08 + TIME09 + TIME10) * .000001 AS WB050607080910,
    SUM(TIME11) * .000001 AS WBSEC11,
    SUM(TIME14 + TIME15 + TIME19 + TIME32) * .000001 AS WB14151932,
    SUM(TIME16 + TIME17) * .000001 AS WB1617,
    SUM(TIME18) * .000001 AS WBSEC18,
    100 AS PCT100,
    DTETIM AS DTETIM,
    DTECEN AS DTECEN
FROM
    (
        SELECT
            DTECEN || DTETIM AS CSDTETIM,
            DOUBLE(JWTM01) AS TIME01,
            DOUBLE(JWTM02) AS TIME02,
```
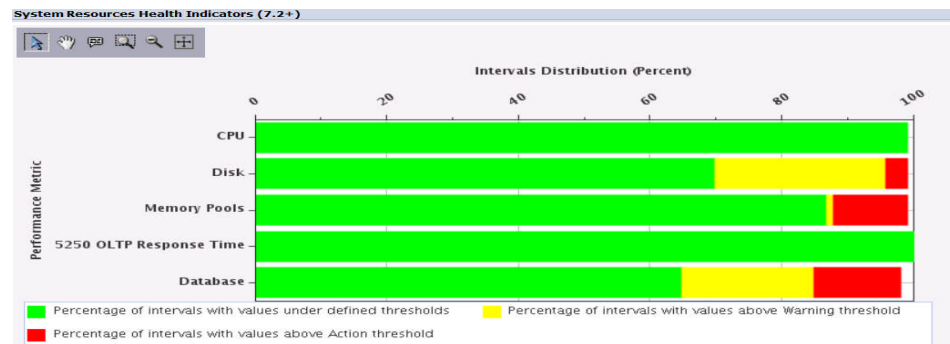
Why PDI?

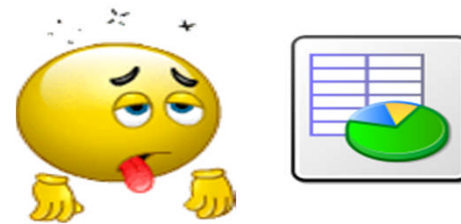- You could pour through raw performance data reports to spot problem areas…….
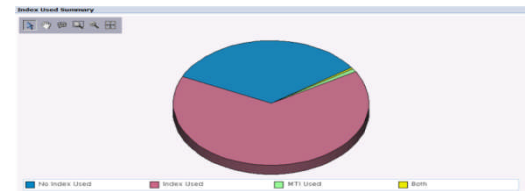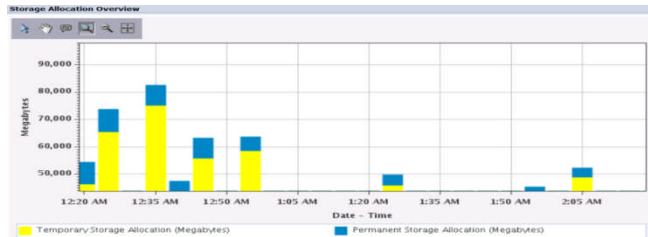

- Or…..you could let PDI give you clues..…..

Why PDI?

- You could busy yourself figuring out complex data, putting it in spreadsheets, creating your own charts, producing reports, etc…(not to mention keeping up with new metrics!)

- Or, you could simplify…..and let PDI do all the hard work……

Why PDI?

- You could simply choose to ignore performance data…..

- Or, you could become a superstar and use PDI to proactively monitor your system to ward off potential issues before they impact productivity…...

SUPER STAR

7

Why PDI?

- Integrated.

- Easy to use.

- Simplifies analysis.

¡ PDI, do you????

Let's get started using PDI.........

PDI is found in IBM Navigator for i

- IBM Navigator for i is the strategic console for managing IBM i
  - Has much of the function as System i Navigator **+ more**
    - But with a browser user interface
  - Integrated
    - Part of Base Operating System (SS1 Option 3)

  - Simply point your browser to http://systemname:2001

IBM Navigator for i – Browser support

Latest versions of:

- Mozilla Firefox

- Google Chrome

- Apple Safari

- Microsoft Edge

Note: Internet Explorer no longer supported

For additional browser information, refer to:

https://www.ibm.com/developerworks/community/wikis/home?lang=en#!/wiki/IBM%20i%20Technology%20Updates/page/Browser%20tips

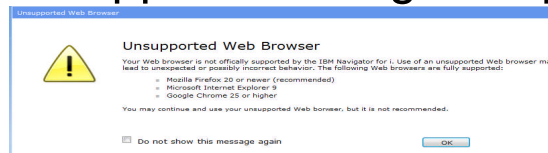# Browser Support tips 💡 (1 of 2)

Unexpected results could be browser related. Example problems are….

– Hung charts
– Empty tables

- Clear your browser cache after installing the PTFs
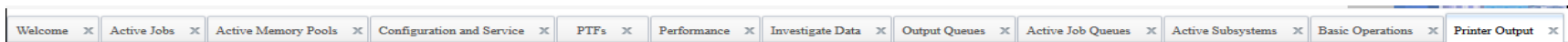
  - Then close/restart browser

- Review your browser security settings to allow pop-up exceptions

  - For details see the following web page:
    https://www.ibm.com/developerworks/mydeveloperworks/wikis/home?lang=en#/wiki/IBM%20i%20Technology%20Updates/page/Browser%20Tips

- In 7.2, a warning will appear if using unsupported browser:

Unsupported Web Browser

Your Web browser is not offically supported by the IBM Navigator for i. Use of an unsupported Web browser may lead to unexpected or possibly incorrect behavior. The following Web browsers are fully supported:

- Mozilla Firefox 20 or newer (recommended)
- Microsoft Internet Explorer 9
- Google Chrome 25 or higher

You may continue and use your unsupported Web browser, but it is not recommended.

☐ Do not show this message again   OK

Browser Support tips 💡 (2 of 2)

- Close unneeded tabs in Navigator session
  - Tasks in tabs consume resources and may cause performance degradation if too many are open

| Welcome ✕ | Active Jobs ✕ | Active Memory Pools ✕ | Configuration and Service ✕ | PTFs ✕ | Performance ✕ | Investigate Data ✕ | Output Queues ✕ | Active Job Queues ✕ | Active Subsystems ✕ | Basic Operations ✕ | Printer Output ✕ |

- Do **not** use PF-5 to Refresh a panel, instead use Refresh button found on Navigator panels

Pre-requisites for Navigator   (1 of 2)

Everything is included on the V6R1 and later IBM i operating system!

✓ Product install requirements:

	IBM i 7.3	IBM i 7.2	IBM i 7.1	IBM i 6.1
HTTP Server	5770DG1	5770DG1	5770DG1	5761DG1
- JDK	5770JV1	5770JV1	5770JV132 bit	5761JV1 option 8
Java ** Note new requirement for 64-bit JDK (Spring 2016) - JSE	5770JV1 option 15 (Java SE 7 64-bit) - not Java SE 8 at this time	5761JV1 option 12 (Java SE 6 64-bit) or 5761JV1 option 15 (Java SE 7 64-bit)		
- IBM Toolbox for Java		5770SS1 option 3	5770SS1 option 3	5761JC1
Performance Tools group	5770PT1	5770PT1	5770PT1	5761PT1
Database				
Host Servers	5770SS1 option 12	5770SS1 option 12	5770SS1 option 12	5761SS1 option 12
Qshell	5770SS1 option 30	5770SS1 option 30	5770SS1 option 30	5761SS1 option 30
PASE (Portable App Solutions Env)	5760SS1 option 33	5760SS1 option 33	5770SS1 option 33	5761SS1 option 33
Domain Name System	5770SS1 option 31	5770SS1 option 31	5770SS1 option 31	
Digital Certificate Manager	5770SS1 option 34	5770SS1 option 34	5770SS1 option 34	

14

Pre-requisites for Navigator   (2 of 2)

✓ Ensure the HTTP Admin server is running (Qhttpsvr subsystem) :

Navigator runs in Admin2 server job

(STRTCPSVR SERVER(*HTTP) HTTPSVR(*ADMIN))

✓ Recent HTTP Group PTF

- PTFs for all components in Navigator are packaged and delivered as part of the HTTP PTF Groups.
- In addition there are a number of other groups that are needed to ensure that all parts of the navigator interface function properly.

Navigator related Group PTFs

- Fixes and major enhancements to **Navigator for i** are available in:

    - IBM i **7.3**
        - HTTP Server group - SF99722
        - Java group - SF99725
        - Database group - SF99703
        - Performance Tools group - SF99723
    - IBM i **7.2**
        - HTTP Server group - SF99713
        - Java group - SF99716
        - Database group - SF99702
        - Performance Tools group - SF99714
    - IBM i **7.1**
        - HTTP Server group - SF99368
        - Java group - SF99572
        - Database group - SF99701
        - Performance Tools group - SF99145

Navigator Enhancements are often taken back to previous releases via PTFs

Tips for Best Performance for Navigator

Note: Navigator will not run fast on a system that is already slow!

- ✓ Ensure no bad DNS entries on the system
    - http://www-912.ibm.com/s_dir/slkbase.nsf/1ac66549a21402188625680b0002037e/b9e677063f24f859862575ee006b1881

- ✓ Use Application Runtime Expert to validate your environment
    - http://www.ibm.com/developerworks/ibmi/library/i-applicationruntime/index.html

    - **Network health checker** can be run from QShell:
      `/QIBM/ProdData/OS/OSGi/templates/bin/areVerify.sh –network`

      http://ibmsystemsmag.blogs.com/i_can/2013/09/application-runtime-expert-network-health-checker.html

- ✓ Use the Web Performance Advisor to validate your Web Performance
    - http://pic.dhe.ibm.com/infocenter/iseries/v7r1m0/topic/rzaie/rzaieconwebperfadvisor.htm

- ✓ Keep current on Group PTFs

IBM Navigator for i

- IBM Navigator for i is the Web console for managing IBM i
  - Has much of the function as System i Navigator
    - but with a browser user interface

  - Simply point your browser to http://systemname:2001

Note: After the release of the **December 2016 HTTP Group PTF** the 2001 port is no longer redirecting to port 2005 by default. Instead 2001 will now only redirect to the **non-secure 2004 port.**

18

Performance Tasks

■ **"Performance"** is a major function in Navigator

- Investigate Data = *"Performance Data Investigator"*

- Manage Collections

- And much more!

Packaging: Performance Tools Licensed Program Product

7.2   7.3

- IBM i for Collection Services, Health Indicators, Monitors, Graph History

- Performance Tools Licensed Program Product
  (5770PT1 for 7.1, 7.2, 7.3)

  - **Performance Tools - Manager Feature (option 1)**   7.2
    - Disk Watcher, Performance Explorer, Database, Batch Model
  - Performance Tools - Agent Feature
  - **Performance Tools - Job Watcher (option 3)**
    - Job Watcher

	Product ID	Product Option	Release	Description
	5770PT1	0000	V7R3M0	IBM Performance Tools for i - Base
	5770PT1	0001	V7R3M0	Performance Tools - Manager Feature
	5770PT1	0002	V7R3M0	Performance Tools - Agent Feature
	5770PT1	0003	V7R3M0	Performance Tools - Job Watcher

Packaging view in PDI - 7.2 & 7.3

Investigate Data - Performance Data

Perspectives

- Health Indicators
- 7.2 Monitor
- Collection Services
- Database
- Job Watcher
- Disk Watcher
- Performance Explorer
- 7.2 Batch Model

Included with the base operating system

IBM Performance Tools – Manager feature

IBM Performance Tools – Job Watcher feature
(additional charge)

Prerequisites: Authority

- Users need to be authorized to use the Investigate Data and Manage Collections performance tasks
- Include users on the **QPMCCDATA and QPMCCFCN** authorization lists
  - *Can be done via GUI or green screen*


```
                          Edit Authorization List

Object . . . . . . . :    QPMCCDATA        Owner  . . . . QSYS
  Library  . . . . . :      QSYS           Primary group  . *NONE


Type changes to current authorities, press Enter.


                Object     List
User            Authority  Mgt
*PUBLIC         *EXCLUDE
QSYS            *ALL          X
PDI01           *USE
PDI02           *USE
PDI03           *USE
More...
```

Prerequisites: Create Database Files

- **PDI requires data in the Collection Services DB2 files**
  - The default is to create the database files during performance data collection

  - If you have turned this off, you will not be able to view performance data with PDI until the data is created in the files

  - Recommended to leave this setting at the default

Command interface:

The "Create Database files" option for the performance collection should be *YES

`CFGPFRCOL` command - `CRTDBF(*YES)`

Configure Collection Services

General	Library:	QPFRDATA
Data to Collect	Default collection interval: ● 15 ▾ seconds ○ 1 ▾ minutes
Data Retention	**Cycling**
System Monitor Categories	Cycle every day at: 12:00 AM Example: 12:30 PM

Cycle every: 24 ▾ hours

System options
☑ Enable system monitoring
☑ Create database files during collection
☑ Create performance summary data when collection is cycled
☐ Send PM Agent data to IBM

Prequisites: Verify Collection Services is Active

- Collection Services is the foundation for many performance tasks
  - Make sure Collection Services is active (Started by default)

Collectors
- Disk Watcher
- Job Watcher
- Collection Services
  - Active Collection Services Collections
  - Collection Services Collections
  - Collection Services Status
  - Configure Collection Services
  - Cycle Collection Services
  - Start Collection Services
  - Stop Collection Services

Collection Services Status

Status:	Started
Library:	QPFRDATA
Collection object:	Q058000002
Collection profile:	Standard plus protocol
Started:	Wed Feb 27 00:00:02 CST 2013
Cycle time:	00:00:00
Default collection interval:	00:05:00

OK

Investigate Data – Navigation Example

Investigate Data Terminology

Perspectives are a logical grouping of similar or related views that benefit from being rendered side-by-side for reference or context.

Content Package is a set of perspectives that share a commonality (major theme).

Investigate Data – Select Collection

The Collection boxes allow you to specify which collection you want to work with.

Only collections valid for the type of chart you select will be displayed.

Selecting a Collection

- Collections have the date and time to help you identify the one you are interested in

- Note Q* and R* collections
  - R* collections are *new* in 7.2
    - System monitor data

Collection

Collection Library   Collection Name

QPFRDATA   ▾   Most Recent   ▾

Display   Search

Most Recent
Q122180002 (*CSMGTCOL) - May 2, 2018 6:00:02 PM
R122180002 (*CSFILE) - May 2, 2018 6:00:02 PM
Q121180002 (*CSMGTCOL) - May 1, 2018 6:00:02 PM
Q121180002 (*CSFILE) - May 1, 2018 6:00:02 PM
R121180002 (*CSFILE) - May 1, 2018 6:00:02 PM
Q120180002 (*CSMGTCOL) - Apr 30, 2018 6:00:02 PM
Q120180002 (*CSFILE) - Apr 30, 2018 6:00:02 PM
R120180002 (*CSFILE) - Apr 30, 2018 6:00:02 PM
Q119180002 (*CSMGTCOL) - Apr 29, 2018 6:00:02 PM
Q119180002 (*CSFILE) - Apr 29, 2018 6:00:02 PM
R119180002 (*CSFILE) - Apr 29, 2018 6:00:02 PM
Q118180002 (*CSMGTCOL) - Apr 28, 2018 6:00:02 PM
Q118180002 (*CSFILE) - Apr 28, 2018 6:00:02 PM
Q117180002 (*CSMGTCOL) - Apr 27, 2018 6:00:02 PM
Q117180002 (*CSFILE) - Apr 27, 2018 6:00:02 PM
Q116180002 (*CSFILE) - Apr 26, 2018 6:00:02 PM
Q115180002 (*CSFILE) - Apr 25, 2018 6:00:02 PM

Suggested Starting Points

Starting points can depend on goal (monitoring versus problem determination…)

Resource Utilization Overview

Summary for general overall health:

- CPU Utilization
- Disk Space Utilization
- Disk Busy
- 5250 Transactions per second
- I/Os per Second (logical and physical)
- Page Faults per second

CPU Utilization and Waits Overview

CPU Utilization by Thread or Task

Graphing Multiple Collections

- If your collection library has **5 or fewer** collections, an **All** option is available to display all the collections in one graph

- It will take longer to display the graph
  - Multiple collections means larger queries!

- **Hint**: when the graph appears, you need to use the "reset zoom" tool to display all the data.

Graphing Multiple Collections

This example shows five days of (fairly uninteresting) Collection Services data

- *Do you know what ran each day at midnight?*

A More Interesting Example…

4 days of more interesting performance data.

Observe the pattern…

View Collection and System Details

Toggle on/off the detailed information regarding the collection or the system from which the collection originated

View ▶
✔ Show Context
✔ Show System Information

Show/hide Context

Collection		Time		System	
Name(s):	Q016000149	Start:	Jan 16, 2013 12:01:49 AM	Name:	ROCHMN
Library:	PMR17037	End:	Jan 17, 2013 12:01:57 AM	Release:	V7R1M0
Type:	Collection Services File Based Collection				
File level:	36				

Show/hide System Information

System Information

Name:	ROCHMN	Total Processors:	16	Interactive Threshold:	100%
Release:	V7R1M0	Processors / Cores Active:	10	System ASP Capacity	4,680 GB
Type:	9117	Available Processors:	6	Hypervisor Memory:	9,728 MB
Model:	MMA	Virtual Processors:	10	Primary Partition:	0
Serial Number:	10-3709C	Installed Processor Count:	12	Partition ID:	15
Processor Feature Code:	7380	Processor Units (allocated to partition):	3.05	Partition Count:	15
Processor Feature:	7380	Processor Sharing/Capped:	Yes / No	Partition Memory:	100 GB
Generated On:	ROCHMN	QPFRADJ System Value:	3		

Provides quick access to system information from Collection Services QAPMCONF file for the Collection being viewed

Navigation History

- Keeps track of where you have visited, easy to "back-track"
- Quick way to get back to "Home" (main navigation tree)

Tools to Interact with the Charts

Select

Show Tooltips

Zoom out

Pan

Zoom Region

Reset Zoom

Selection

Use to select data point(s).

Pan

Use to shift chart right or left, up or down.

Tool Tips

Use to see metric details for interval.

Zoom Region

Use to zoom in on a range of data.

Zoom Region Results

Zoom Out

Zoom out expands the graph each time it is clicked

Full Zoom Out

A way to quickly view entire collection characteristics

Drill-down

File level: 28

--- Select Action --- ▼

CPU

| Waits Overview |
| Seizes and Locks Waits Overview |
| Contention Waits Overview |
| Disk Waits Overview |
| Journal Waits Overview |
| Classic JVM Waits Overview |
| CPU Utilization by Thread or Task |
| Resource Utilization Overview |
| CPU Health Indicators |

Export
Modify SQL
Size next upgrade
Change Context
Show as table
Table Actions ▶

Time (Seconds)

Suggested graph options for next step in analysis

Other options to work with data or refine graphs

Export - *.png, *.jpeg, *.csv, *.txt

Modify SQL – customize the queries

Change Context

Perspective → Save As

When a table or chart is modified, you can save that table or chart for your own custom perspective using "**Save As...**"

Perspective → Save As

CPU Utilization by Job or Task

Perspective ▶ Edit ▶ View ▶ History ▶

Bookmark!

Save Complete
This perspective was saved successfully.

URL to saved perspective:
https://isz1lp13.rch.stglabs.ibm.com:2005/ibm/action/launch?pageID=com.ibm.i5OS.webnav.navigationElement.WebnavBasePortlet&system=localhost&WnLocale=en_US&WnSTM=true&task=perf.invdta&packid=ccp_DMMAY&persid=perspective_ID_213976_ccp&collection=PDIDEMO.Q071123119

Close Message

Investigate Data - Performance Data Investigator

Perspectives

- Performance Explorer
- Disk Watcher
- Job Watcher
- Collection Services
- Health Indicators
- Custom Perspectives - DMMAY
    - CPU Utilization by Job or Task - QRWTSRVR

Selection

Name
Custom Perspectives - DMMAY

Description
Perspectives that have been saved by the user.

Collection

Collection Library: QPFRDATA

Collection Name: Most Recent

[Display] [Search] [Options] [Close]

Show as Table

Table Features

Select All

Deselect All

Show Filter Row

Clear All Filters

Edit Sort

Clear All Sorts

Filtering

Show Filter Row

Sorting

Columns....

Show find toolbar / Hide find toolbar & Search the table

New Table Support

- Improved table support (7.2 and PTF'ed back to 6.1)
  - Collection manager and PDI Reports use the new table support
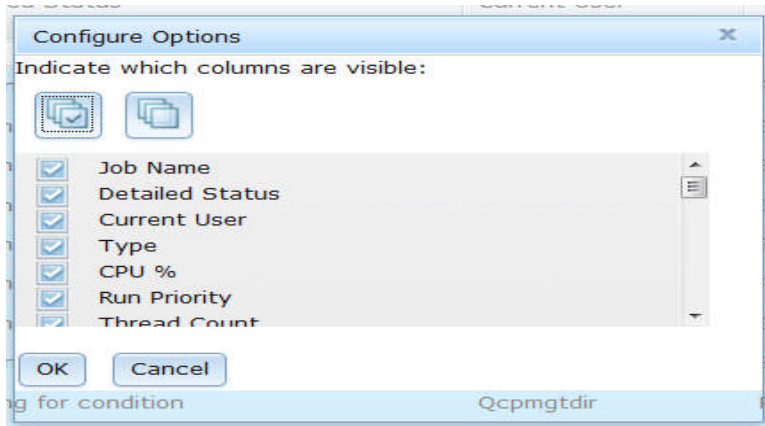 - "Show as table" still uses the old table support

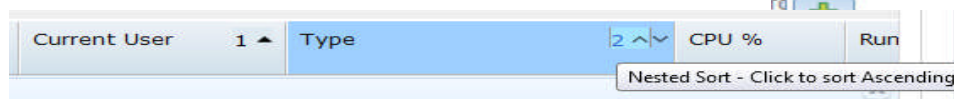# New Table Support – Same Features, New UI

Configure Options for Columns

Filter column data

Sort Columns

Size Next Upgrade

Takes the measured data from Collection Services and inputs it directly to the IBM Workload Estimator (WLE)

Intended for a one-time sizing activity

Investigate Data Search

"Investigate Data Search" added in 7.2

Metric Finder

Options

Collection

Collection Library | Collection Name
QPFRDATA ▾ | Most Recent ▾

[Display] [Search] [Save as Favorite] [**Options**] [Close]

Investigate Data - Performance Investigator

Options

☑ Use patterns — Use patterns where applicable in charts.

☑ Show charts — Whenever possible, show charts instead of tables.

☐ Enable design mode — Enable advanced features allowing design and development of new content.

☐ Show help — Show help messages for many tasks.

☑ Show SQL error messages — Show SQL error messages to user.

☐ Set table size — Rows: 15 — Columns: 8 — Specify the number of visible rows and columns shown for tables.

Default library — Specify the default library that will be used when a collection is selected.

◉ Use Collection Services configured library

◯ Use last visited library

◯ Use library: _____

System Monitor 7.2

☐ Show thresholds — Show thresholds in system monitor charts.

[OK] [Cancel]

Design Mode

Once you "Enable Design Mode" - additional options become available to create and edit your own charts and tables.

http://ibmsystemsmag.blogs.com/i_can/2011/08/customizing-a-perspective-in-pdi.html

Health Indicators

Investigate Data - Performance Data Investigator

Perspectives

- Health Indicators
  - System Resources Health Indicators
  - CPU Health Indicators
  - Disk Health Indicators
  - Memory Pools Health Indic...
  - Response Time Health Indi...
  - Database Health Indicators

Database Health Indicators are new in 7.2

System Resource Health Indicators

System Resources Health Indicators

Intervals Distribution (Percent)

CPU
Disk
Memory Pools
5250 OLTP Response Time

Percentage of intervals with values under defined thresholds
Percentage of intervals with values above Warning threshold
Percentage of intervals with values above Action threshold

thirty years

CPU Health Indicators

Drill-downs available →

Define Health Indicators

Important to evaluate shipped threshold values with specific business environment and goals

Job Watcher

Job Watcher - CPU Utilization and Waits Overview

Job Watcher – Interval Details

- Object level information, holder information, call stacks, sql statement (if applicable)
- Can move to the next interval or specify an interval number

Thread or Task Details

Job information:	QZDASOINIT/QUSER/128962 - 0000000000000005
Current user profile:	LISAW
Object waited on:	INVENTORY INVENTORY
Wait duration:	581 milliseconds
Current or last wait:	DB record lock: update
Holding job or task:	QZDASOINIT/QUSER/128890
SQL client job:	None detected this interval

Show Holder

Priority	20
Pool:	2
T... ...on:	PHYSICAL FILE MBR - DATA PART
Segment type description:	DB PHYSICAL FILE MEMBER RECORDS
Wait object library:	None detected this interval
Interval timestamp:	Jan 3, 2014 2:36:28 PM
Interval (1 to 684):	< 174 >

Call Stack

--- Select Action --- ▼

Call Level	Program	Module	Procedure
1			qutde_block_tra
2			longWaitReceive___9QuCounterFR12RmprReceiverPv
3			DBLockConflict___15RmslDBHashClassFR11RmslPlm
4			rmslDBHLock___FR11RmslPlmpLad
5			getLockWithWait___18DbpmUpdateResourcede
6			getLock___18DbpmUpdateResourcead
7			getRowLock___18DbpmUpdateResourceFCUlRC9Dbp
8			execute___18DbpmUpdateLockNodeFR13DbpmQuer
9			vPositionNextAndExecute___18DbpmUpdateLockNod
10			positionNextEntryAndFetchOutline___17DbpmReadO

SQL Statement

☑ Include Host Variables

SELECT QUANTITY FROM WAREHSE42.INVENTORY WHERE ID=*DATA FORMAT ERRORTITY FROM WAREHSE42.INVENTORY WHERE ID=? FOR UPDATE

70

Job Watcher – Show Holder

- When clicking the "Show Holder" button, the holding job or task info will be displayed.

Disk Watcher

Disk Watcher – Statistical Overviews

Disk Statistical Details
by Disk Unit →

Disk Unit	Writes Per Second	Total Writes Time (Microseconds)	Total Writes	Average Write Response Time (Milliseconds)	Reads Per Second	Total Reads Time (Microseconds)	Total Reads
20	80.56	175950662	185018	0.95	49.71	282724690	11415
17	89.22	191215563	204939	0.93	40.68	264619450	9343
13	81.02	179679328	186452	0.96	48.84	274793662	11239
19	80.7	167715597	185126	0.91	49.57	284330764	11371
23	82.14	171587291	188592	0.91	49.25	282287097	11308
14	81.32	174688160	186611	0.94	48.63	271365018	11160
18	86.36	183961541	198247	0.93	43.92	263163367	10082
24	77.6	166812672	178266	0.94	53.79	280611909	12356
21	86.23	182932893	198541	0.92	44.63	263267334	10277
15	75.49	169810668	173437	0.98	53.44	264217243	12279
22	83.29	182276882	191257	0.95	47.69	241121731	10950
16	81.63	168328084	186885	0.9	48.91	248662038	11198
5	75.44	169945071	173097	0.98	52.43	232447562	12029
12	81.86	177664449	187639	0.95	47.6	211450426	10910
6	74.9	161260837	171746	0.94	52.59	221205441	12058

73

Disk Watcher – Trace Data

I/O Counts by IOP, I/O Type, Pool, Object, Object Type, Module, Procedure

Perspective ▫ Edit ▫ View ▫ History ▫

--- Select Action ----

Select	Total I/Os	IOP Name	I/O Type	Pool Number	Object Name	Object Type	Object Subtype	Module Name
☐	1401057	CMB01	SRd		3 CUSTO000	0B	90	#dbbring
☐	564279	CMB01	SRd		2 DAILY000C	0B	90	DbpmDspAcc
☐	251838	CMB01	SFt		3 CUSTO000	0B	90	DbDsCursor
☐	142494	CMB01	SFt		3 CUSTO000	0B	90	stringHighUse
☐	110125	CMB01	SRd		3 DAILY000C	0B	90	
☐	107883	CMB01	SWt		3 Q04079N0	0B	9	
☐	107111	CMB01	SWt		3 Q04079N0	0B	9	
☐	106897	CMB01	SWt		3 Q04079N0	0B	9	
☐	106614	CMB01	SWt		3 Q04079N0	0B	9	
☐	106074	CMB01	SWt		3 Q04079N0	0B	9	
☐	89348	CMB01	SWt		3 Q04079N0	0B	9	
☐	89031	CMB01	SWt		3 Q04079N0	0B	9	
☐	88506	CMB01	SWt		3 Q04079N0	0B	9	
☐	88149	CMB01	SWt		3 Q04079N0	0B	9	
☐	87653	CMB01	SWt		3 Q04079N0	0B	9	
☐	86029	CMB01	SWt		3 Q04079N0	0B	9	
☐	85626	CMB01	SWt		3 Q04079N0	0B	9	
☐	85401	CMB01	SWt		3 Q04079N0	0B	9	

Total I/O Counts - what object the I/O is for, along with the module and procedure that did the I/O on that object.

Total Page Faults

Page Faults by IOP, Job, I/O Type, Pool, Object, Module, Procedure

Perspective ▫ Edit ▫ View ▫ History ▫

--- Select Action ----

Select	Total Page Faults	IOP Name	Qualified Job Name or Task Name	I/O Type	Pool Number	Object Name	Object Type	Object Sub
☐	5978	CMB01	USRJOB002AEDGE 045406	SFt	3	CUSTO00001CUSTO00001	0B	90
☐	5937	CMB01	USRJOB001AEDGE 045405	SFt	3	CUSTO00001CUSTO00001	0B	90
☐	5871	CMB01	USRJOB005AEDGE 045409	SFt	3	CUSTO00001CUSTO00001	0B	90
☐	5870	CMB01	USRJOB004AEDGE 045408	SFt	3	CUSTO00001CUSTO00001	0B	90
☐	5800	CMB01	USRJOB003AEDGE 045407	SFt	3	CUSTO00001CUSTO00001	0B	90
☐	5755	CMB01	USRJOB010BEDGE 045414	SFt	3	CUSTO00001CUSTO00001	0B	90
☐	5691	CMB01	USRJOB009BEDGE 045413	SFt	3	CUSTO00001CUSTO00001	0B	90
☐	5629	CMB01	USRJOB008BEDGE 045412	SFt	3	CUSTO00001CUSTO00001	0B	90
☐	5623	CMB01	USRJOB007BEDGE 045411	SFt	3	CUSTO00001CUSTO00001	0B	90

I/O type

- **SFt = Segment address range fault**
- **SRd = Segment address range read**
- **SWt = Segment address range write**

External Object Types: http://pic.dhe.ibm.com/infocenter/iseries/v7r1m0/topic/rbam6/rbam6objecttypes.htm

74

Performance Explorer

Performance Explorer
- Performance Explorer Database Files
- Performance Explorer Data
  - Profile by Procedure
  - Profile by Component
  - Hierarchical Trace Profile
  - Job/Thread List

Profile by Component

Select		Total	Component	Procedure Name	Hit Count
☐	▼	Total			683(100%)
☐	▶		SLIC Common Functions		335 (49.05%)
☐	▼		SLIC Database		118 (17.28%)
☐				#dbrsqmn.#dbrsqmn	85(12.45%)
☐				sExecute__42VariableLengt	6(0.88%)
☐				sExecute__14HashOperatic	3(0.44%)
☐				sExecute__17PackedDivide	2(0.29%)
☐				sSad__19VariableLengthFie	2(0.29%)
☐				vPositionNextAndExecute_	2(0.29%)

Profile by Procedure

Perspective ▣ Edit ▣ View ▣ History ▣

--- Select Action ---▼

Program Name	Module Name	Procedure Name	Component	Hit Count
CFTSMPI		#cftsmpi	SLIC Common Functions	332(48.61%)
STRHU		do_copyMemoryLarge	SLIC String Functions	94(13.76%)
DBRSQMN		#dbrsqmn	SLIC Database	85(12.45%)
CUSTOMER CUSTOMER		#DBXFMP2	MI Other	45(6.59%)
READER	READER	READER	MI Other	27(3.95%)
DBPM2010		sExecute__42VariableLen	SLIC Database	6(0.88%)
SMMUTLH		trimRangeForRead__14Sn	SLIC Storage Management	6(0.88%)
HvString		HvString	SLIC Hypervisor	4(0.59%)
SMMSSUBH		findStealablePage__20Sm	SLIC Storage Management	4(0.59%)
QDBGETM	QDBGETM	QDBGETM	XPF Database Other	4(0.59%)

Performance Data Reports

"Executive" Reports

Performance
  Investigate Data
  Manage Collections
  All Tasks
    Active Jobs
    Disk Status
    Manage Collections
    Investigate Data
    Performance Management for Power Systems
    System Status
    Collections
      Convert Collection
      Copy Collection
      Create Performance Data
      Delete Collection
      Restore Collection
      Save Collection
    Reports
      Performance Data Report Definitions
    Collectors

- Create a group of printed or online graphs of performance perspectives.

- Generate a PDF or zip file containing the requested graphs for the collection

- Use for weekly reports

Create Performance Data Report

Start here with Reports ->

Performance Data Report Definitions

http://www.ibmsystemsmag.com/Blogs/i-Can/Archive/performance-reports-with-the-performance-data-inve/

Report Definitions

Performance Data Reports
- Add Definition
- Delete Definition
- New Based On
- Report Definitions

thirty years

Performance Data Report Definitions - Etc3t1.rchland.ibm.com

Actions ▼ | Filter

	Name	Description
	No filter applied	
	Health Indicators	A predefined performance
	System Overview	A predefined performance
	Resource Consumption	A predefined performance

Create Performance Data Report

Report definition: System Overview
Output type: PDF
Collection: Most Recent
Library: QPFRDATA
Type: Collection Services File Based Collection

OK   Cancel

Create your own Report Definition

Create Performance Data Report

Resulting Report (PDF example)

Feb 28, 2013 10:03:43 AM

Performance data report definition:
Demo Report

Report title:
Example Report based upon COMMON performance collection

Perspectives included in report:
CPU Utilization and Waits Overview
Page Faults Overview
Synchronous Disk I/O Overview

Library/Collection used for report:
Common/Cs228229nd

Integration with Active Jobs

Active jobs – what's happening *right now*

Collection Services data →Job wait data – what happened *up to now*

Integration with System Status

System Status

Last refresh: 3/8/13 12:46:53 PM

General
Jobs
Processors
Memory
Disk Space
Addresses

Jobs
Total: 4,537
Active: 262
Addresses used
Permanent: 0.010 %
Temporary: 0.022 %
Total disk space: 95.44 GB
System disk pool
Capacity: 95.44 GB
Usage: 79.118 %

System Resources Health Indicators

System Status

Last refresh: 3/8/13 12:46:53 PM

General
Jobs
Processors
Memory
Disk Space
Addresses

Total memory: 4,096.00 MB
Active Memory Pools
Memory Pools Health Indicators

Syst

Last refresh: 3/8/13 12:46:53 PM

General
Jobs
Processors
Memory
Disk Space
Addresses

CPU usage (elapsed): 0.0 %
Type of processors: Shared - uncapped
Processing power: 0.20 processing units
Virtual processors: 2
Interactive performance: 0 %
Shared processor pool usage (elapsed): 0.0 %
Uncapped CPU capacity pool usage (elapsed): 0.0 %

CPU Health Indicators

System Status - etc3t1.rchland.ibm.com

Last refresh: 3/8/13 12:46:53 PM

General
Jobs
Processors
Memory
Disk Space
Addresses

Total disk space: 95.44 GB
System disk pool
Capacity: 95.44 GB
Usage: 79.118 %
Temporary storage used
Current: 8,407 MB
Maximum since last system restart: 8,435 MB

Disk Status
Storage System Values
Disk Health Indicators

82

Integration with Disk Status

Investigate Data
Database

✓ Requires 2015 PTF groups, including the database group
✓ Must have the Performance Tools LPP **Manager** feature installed
✓ Available on IBM i 6.1 and 7.1 with PTFs
  • Included with IBM i 7.2/7.3

Integration with Database

- Leverage the capabilities of PDI with valuable data gathered from database

- PDI charting of
  - SQL Plan Cache Snapshots
  - SQL Performance Monitor files

- Collection Services collection of job-level SQL metrics

- Visual charts and/or tables in PDI that are focused on database related metrics

- Navigation between database and performance tasks

Database Perspectives

Integration with Database – package overview

Database Package for 6.1

- Database Locks Overview
- SQL Performance Data
  - SQL Plan Cache Snapshots and Event Monitors
  - SQL Performance Monitor

```
Database
    Database Locks Overview
    SQL Performance Data
        SQL Plan Cache
            SQL Overview
            SQL Attribute Mix
        SQL Performance Monitor
            SQL Overview
            SQL Attribute Mix
```

Database Package for 7.1+

- I/O Reads and Writes
- SQL CPU Utilization Overview
- Database Locks Overview
- Database I/O
  - Utilizes Job Level SQL Metrics
- SQL Cursor and Native DB Opens
- SQL Performance Data

```
Database                              Monitors
    I/O Reads and Writes
    SQL CPU Utilization Overview
    Database Locks Overview
    Database I/O
    SQL Cursor and Native DB Opens
    SQL Performance Data
```

Integration with Database

Launch "Investigate Performance Data" from various Database tasks

Launch PDI from System i Navigator client

SQL Overview

Several graphs:

- Query time summary
- Open summary
- Open type summary
- Statement usage summary
- Index used summary
- Index create summary
- Index advised
- Statistics advised
- MQT use
- Access plan use
- Parallel degree usage

SQL Attribute Mix

Several graphs:

- Statement summary
- Statement type summary
- Isolation level summary
- Allow copy data summary
- Sort sequence summary
- Close cursor summary
- Naming summary
- Optimization goal
- Blocking summary

Investigate Data

PDI Fan Club Favorites

(some not available on 6.1 & 7.1)

Physical System Charts – Frame view of Performance

Collection Services has the ability to collect certain high-level cross-partition processor performance metrics for all logical partitions on the same single physical server *regardless of operating system*. This is available on Power 6 and above servers. When this data is available, it can be viewed via several perspectives found under "Physical System".

HMC option to enable performance collection must be turned on
for the IBM i partition to collect the data →

http://ibmsystemsmag.blogs.com/i_can/2009/10/i-can-display-cpu-utilization-for-all-partitions.html

Logical Partitions Overview

- 4 IBM partitions on system - all running IBM i (shared/uncapped)
- On a single chart, we can see:
  - Average CPU utilization for each partition
  - CPU Entitled Time Used
  - Uncapped CPU Time Used
  - Leverage tooltips and Table data

Logical Partition Operating System	Virtual Processors	Current Processing Capacity	Current Configured Memory	Average Partition CPU Utilization (Percent)	CPU Entitled Time Used	Uncapped CPU Time Used	Donated Processor Time
i5/OS	2	1	36864	63.4	37431	9440	0
i5/OS	6	4	77824	81.67	185079	24971	0
i5/OS	6	5	55296	17.44	70026	205	0
i5/OS	5	4	116736	44.31	133502	1352	0
i5/OS	2	1	36864	50.45	39497	6295	0
i5/OS	6	4	77824	59.62	188516	7904	0
i5/OS	6	5	55296	20.5	96609	355	0
i5/OS	5	4	116736	47.66	170108	1665	0

12X Bus Utilization

- (Spring 2014) PDI now has integrated charts that show views of how resources at the **bus level** like 12X loops and PCIe cards are performing

Collection Services - Disk Reads and Writes Detail

Disk
- Disk Response Time
  - Detailed
    - Disk I/O Rates Overview
    - Disk I/O Rates Overview With Cache S
    - Disk I/O Average Response Time Overv
    - Disk I/O Total Response Time Overview
    - Disk I/O Total Service Time Overview
  - Disk Reads and Writes Detail

One perspective with several key charts, such as:
- Read and Write response times and rates
- Disk hardware information

Read/Write Rate and Response Time

| | Read Rate | Write Rate | Read Response Time | Write Response Time |

Performance Data Investigator IBM I Model DSS

Select	Serial	SmfModel	ServerType	LogicalCapacity (GB)	LunCount	MeasureDateTime
☐	Internal	433A	i	2837	11	2016/10/12 00:05:00
☐	Internal	433A	i	2837	11	2016/10/12 00:10:00
☐	Internal	433A	i	2837	11	2016/10/12 00:15:00
☐	Internal	433A	i	2837	11	2016/10/12 00:20:00
☐	Internal	433A	i	2837	11	2016/10/12 00:25:00

Installed Disk Hardware

Select	ASP Number	Disk Unit Type	Feature Code	RAID Type	Unit Count	ASP Capacity (GB)	Disk Used	Average Unit Size
☐	1	15K SAS HDD	N/A	RAID-5	11	2837.4	54.21	257.9

Collection Services - Java Perspectives

Find that job using a lot of heap…

Database - SQL CPU Utilization Overview

Allows you to see how much of your CPU utilization is due to SQL work

Collection Services - Memory

Pool size changes over time in a graphical view!

Note the change in pool sizes.
QPFRADJ is on.

Collection Services - Memory → Drilldown

Collection Services - Storage Allocation Perspectives

Collection Services - Storage Allocation by Thread or Task

Collection Services - Timeline Perspective

- The timeline bars on the chart represent the elapsed time of threads or tasks
  - Dispatched CPU Time
  - CPU Queuing Time
  - Other Waits Time

Collection Services Database Files…QAPMCONF

QAPMCONF

Perspective ▣ Edit ▣ View ▣ History ▣

Collection   **Time**   **System**
Name(s): Q067000002   Start: Mar 8, 2013 12:00:02 AM   Name: ETC3T1
Library: QPFRDATA   End: Ongoing   Release: V7R1M0
Type: Collection Services File Based Collection
File level: 36

QAPMCONF Panel View

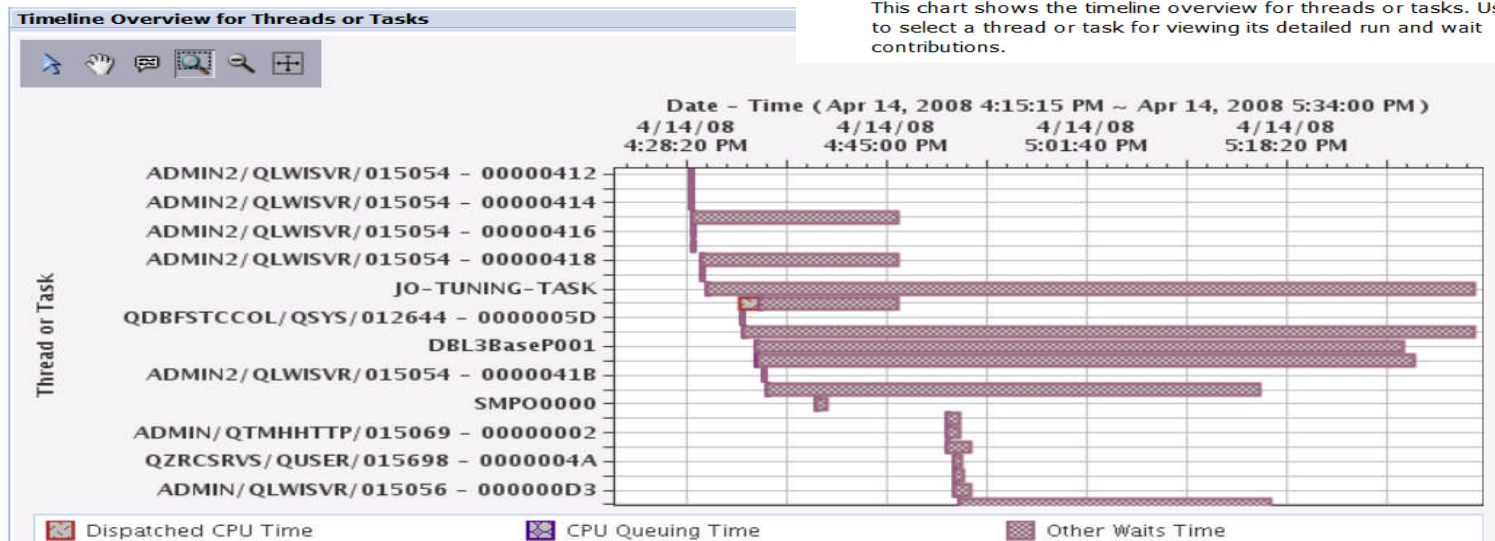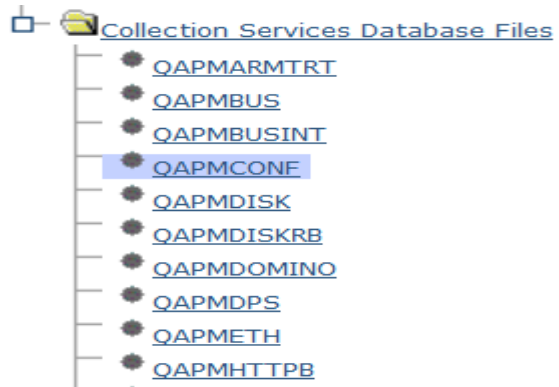|			
Library Name:	QPFRDATA	Processor Firmware Time:	No
Member Name:	Q067000002	Task Threshold Value (ms):	1,000
Start Time:	Mar 8, 2013 12:00:02 AM	Secondary Thread Thresh (ms):	1,000
		Disk Response Time Boundary 1 (us):	15
Model Number:	61X	Disk Response Time Boundary 2 (us):	250
System Type:	7998	Disk Response Time Boundary 3 (us):	1,000
Partition Memory (KB):	4194304	Disk Response Time Boundary 4 (us):	4,000
Comm Data Collected:	Y	Disk Response Time Boundary 5 (us):	8,000
Machine Serial Number:	10-065FA	Disk Response Time Boundary 6 (us):	16,000
Response Time Boundary 1 (ms):	1000	Disk Response Time Boundary 7 (us):	64,000
Response Time Boundary 2 (ms):	2000	Disk Response Time Boundary 8 (us):	256,000
Response Time Boundary 3 (ms):	4000	Disk Response Time Boundary 9 (us):	500,000
Response Time Boundary 4 (ms):	8000	Disk Response Time Boundary 10 (us):	1,024,000
System ASP Capacity (KB):	93,206,752		
Checksum Protection On:	N	Hypervisor Memory (MB):	640
Virtual Processors:	2	SMT Hardware Threads:	0
Installed Processors:	4	Time Interval (minutes):	5
Remote Response Boundary 1 (ms):	-	Interactive Limit (%):	100.00
Remote Response Boundary 2 (ms):	-	Time Interval (seconds):	300
		Interactive Threshold (%):	100.00
Remote Response Boundary 3 (ms):	-	Processor Multi-tasking Capability:	System Controlled
System ASP Capacity (KB):	93,206,752	Output File System:	ETC3T1
Perm 16MB Addr Remaining:	274,848,547,584	Partition Count:	3
Temp 16MB Addr Remaining:	274,814,995,200	Processor Folding Support:	No
Disk Resp Time Boundary 1 (ms):	1	Partition ID:	2
Disk Resp Time Boundary 2 (ms):	16	Primary Partition ID:	0
Disk Resp Time Boundary 3 (ms):	64	Processor Units:	0.2
Disk Resp Time Boundary 4 (ms):	256	System Version:	7
Disk Resp Time Boundary 5 (ms):	1,024	System Release:	1.0
Collection Data:	Consistent with *SYS	System Name:	ETC3T1
Collect Internal Data:	N	Performance Monitor Select Job:	
*CSMGTCOL Collection Library:	QPFRDATA	Shared Processor Pool:	Yes
*CSMGTCOL Collection Name:	Q067000002	Partition Sharing Capped:	Uncapped
Database Consistency:		Variable Processor Speed Capability:	1
Database Limit (% of CPU):	100.0	QPFRADJ System Value:	2

Collection Services Database Files
- QAPMARMTRT
- QAPMBUS
- QAPMBUSINT
- QAPMCONF
- QAPMDISK
- QAPMDISKRB
- QAPMDOMINO
- QAPMDPS
- QAPMETH
- QAPMHTTPB

Key Information about your system

Manage Collections

- The Manager Collections tasks allows you to see and manage all of your performance data from one central location

- Various tasks can be launched from the **Manage Collections** task, including the Performance Data Investigator

Manage Collections

- If you restore performance data without using the Restore Performance Collection interface (or RSTPFRCOL), collections may not display in the Manage Collections view.

- The "Rebuild Collection Table" option will rebuild the meta-data used for the Manage Collections task and then your

Performance Data – Analysis

Performance Diagnostics with the Performance Data Investigator

Analyzing Performance Data Using PDI

- Now that you know all that PDI can do….

  - How do you really use it to analyze performance data?

  - There are no specific steps – it all depends upon what you see in the performance data

  - If you look at your performance data on a regular basis, you will learn your "normal" pattern which makes it easier to identify something unusual

  - Experience is the best teacher!

Analyzing Performance Data Using PDI

- Start by asking questions:
  - What was the symptom of the problem?
  - Who reported the problem
  - What time did it occur?
  - How long did it last?

  - Have there been any recent **changes**?
    - New or changed workload?
    - Any application changes?
    - Any recent hardware configuration changes?

  - What was the **scope**?
    - Did it impact the entire system?
    - Did it impact some subset of work?
      - Specific users?
      - Specific applications?

CPU Utilization and Waits Overview

CPU Utilization and Waits Overview is an excellent starting place. Look for *interesting* points

Next steps will depend upon the answer to the prior questions, along with what you see.

Using PDI, you can learn how to navigate through your data

Take a closer look at what type of contention waits are occurring:

Which jobs/threads/tasks are affected by the wait time?

Drill-down based upon what you see

- Next, it may be interesting to see if the object lock wait time for a specific job occurred over several intervals, or just a few. Using select interactor [icon] , click on a job of interest, then select Waits for One Job or Task.

--- Select Action --- ▼

Waits for One Job or Task
All Waits by Thread or Task
Timeline Overview for Jobs or Tasks

You may not be able to solve all performance problems with Collection Services data. However, you likely will gain valuable clues. Job Watcher is a good next step for this issue.

Recommendations

- If you are not using PDI, give it a try!

  Remember, all partitions IBM i 6.1 and later can access the majority of the charts shown in this presentation – without installing/purchasing anything additional!!

- Stay current on PTFs

- Become familiar with your system's performance "signature" – it will make it easier to spot changes

- Keep baseline performance data

- See you at "i Can Find Your Performance Bottlenecks" session!

References

IBM i Performance FAQ a MUST read!

October 2017 update *(watch for a Spring 2018 soon!):*

https://www-01.ibm.com/common/ssi/cgi-bin/ssialias?htmlfid=POW03102USEN

IBM Power Systems Performance

IBM

IBM i on Power - Performance FAQ
October 9, 2017

IBM i Web Sites with Performance Information

- IBM Knowledge Center:
    - [7.2 Performance](#)
    - [7.3 Performance](#)

- IBM i Performance Management:
    [i Performance Management](#)

- developerWorks:
    - IBM i Performance Tools: [developerWorks Performance Tools](#)
    - IBM i Performance Data Investigator: [developerWorks PDI](#)

- IBM iDoctor for IBM i: [iDoctor](#)

- IBM i Wait Accounting information:
    - [Job Waits Whitepaper](#)
    - [KnowledgeCenter: The basics of Wait Accounting](#)
    - [developerWorks: IBM i Wait Accounting](#)

A **Red**books publication!

End to End Performance Management on IBM i

Understand the cycle of Performance Management

Maximize performance using the new graphical interface on V6.1

Learn tips and best practices

Hernando Bedoya
Mark Roy
Nandoo Neerukonda
Petri Nuutinen

ibm.com/redbooks

Redbooks

http://www.redbooks.ibm.com/redbooks/pdfs/sg247808.pdf

IBM i 7.2 Technology Refresh Updates

Covers the 7.2 content through Technology Refresh 1

Section 2.8 – Performance

Section 8.6.7 – Job level SQL stats in Collection Services

Draft Document for Review December 10, 2014 2:51 pm

SG24-8249-00

IBM i 7.2 Technical Overview with Technology Refresh Updates

Covers new functions and enhancements through IBM i 7.2 TR1

Easy to use web-based system management

Integrated Data-Centric approach

IBM i Performance Analysis Workshop

Power Systems

IBM

Learn the science and art of performance analysis, methodology and problem solving
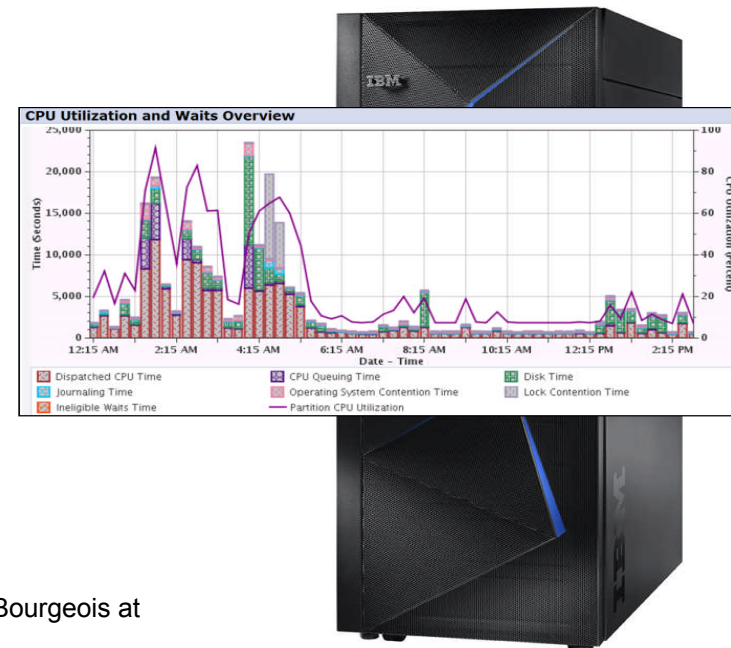
Managing and analyzing the data can be quite complex. During this workshop, the IBM Systems Lab Services IBM i team will share useful techniques for analyzing performance data on key IBM i resources, and will cover strategies for solving performance problems. It will aid in building a future foundation of performance methodology you can apply in your environment.

Overview:

- Topics covered include:
  - Key performance analysis concepts
  - Performance tools
  - Performance data collectors (Collection Services, Job Watcher, Disk Watcher, and Performance Explorer)
  - Wait accounting
- Core methodology and analysis of:
  - Locks
  - Memory
  - I/O subsystem
  - CPU
- Concept reinforcement through case studies and lab exercises
- Discussions on theory, problem solving, prevention and best practices

Workshop details:

- Intermediate IBM i skill level
- 3-4 day workshop, public or private (on-site)
  - For general public workshop availability and enrollment:
    IBM i Performance Analysis Workshop
  - For public workshop availability and enrollment in France, please contact Philippe Bourgeois at pbourgeois@fr.ibm.com or Françoise Laurens at f_laurens@fr.ibm.com
  - For additional information, including private workshops, please contact Eric Barsness at ericbar@us.ibm.com or Stacy Benfield at stacylb@us.ibm.com, members of Systems Lab Services

CPU Utilization and Waits Overview

IBM Systems Lab Services Power Systems Delivery Practice - **ibm**.com/systems/services/labservices - ibmsls@us.ibm.com

IBM i Performance and Optimization Services

The IBM i Performance and Optimization team specializes in resolving a wide variety of performance problems. Our team of experts can help you tune your partition and applications, including:

- Reducing batch processing times

- Resolving SQL query and native IO performance problems

- Tuning RPG, COBOL, C, and Java (including WebSphere Application Server) programs

- Removing bottlenecks, resolving intermittent issues

- Resolving memory leaks, temporary storage growth problems, etc.

- Tuning memory pools, disk subsystems, system values, and LPAR settings for best performance

- Optimizing Solid State Drive (SSD) performance

- Tuning client interfaces such as ODBC, JDBC, .Net and more

Skills transfer and training for performance tools and analysis also available!

Contact Eric Barsness at ericbar@us.ibm.com for more details.

www.ibm.com/systems/services/labservices

And finally…..

Thank you

Don't forget to fill-in the feedback form!

www.ibm.com/power/i

Special notices

This document was developed for IBM offerings in the United States as of the date of publication. IBM may not make these offerings available in other countries, and the information is subject to change without notice. Consult your local IBM business contact for information on the IBM offerings available in your area.

Information in this document concerning non-IBM products was obtained from the suppliers of these products or other public sources. Questions on the capabilities of non-IBM products should be addressed to the suppliers of those products.

IBM may have patents or pending patent applications covering subject matter in this document. The furnishing of this document does not give you any license to these patents. Send license inquires, in writing, to IBM Director of Licensing, IBM Corporation, New Castle Drive, Armonk, NY 10504-1785 USA.

All statements regarding IBM future direction and intent are subject to change or withdrawal without notice, and represent goals and objectives only.

The information contained in this document has not been submitted to any formal IBM test and is provided "AS IS" with no warranties or guarantees either expressed or implied.

All examples cited or described in this document are presented as illustrations of the manner in which some IBM products can be used and the results that may be achieved. Actual environmental costs and performance characteristics will vary depending on individual client configurations and conditions.

IBM Global Financing offerings are provided through IBM Credit Corporation in the United States and other IBM subsidiaries and divisions worldwide to qualified commercial and government clients. Rates are based on a client's credit rating, financing terms, offering type, equipment type and options, and may vary by country. Other restrictions may apply. Rates and offerings are subject to change, extension or withdrawal without notice.

IBM is not responsible for printing errors in this document that result in pricing or information inaccuracies.

All prices shown are IBM's United States suggested list prices and are subject to change without notice; reseller prices may vary.

IBM hardware products are manufactured from new parts, or new and serviceable used parts. Regardless, our warranty terms apply.

Any performance data contained in this document was determined in a controlled environment. Actual results may vary significantly and are dependent on many factors including system hardware configuration and software design and configuration. Some measurements quoted in this document may have been made on development-level systems. There is no guarantee these measurements will be the same on generally-available systems. Some measurements quoted in this document may have been estimated through extrapolation. Users of this document should verify the applicable data for their specific environment.

Special notices (cont.)

End of Presentation material…..